



Meeting: Patient Participation Group Meeting

Date: 19.05.2016

Agenda:

1. Apologies
2. Minutes of Last Meeting.
3. Cape Cornwall Surgery news.
4. "Possible links with local sports centre regarding health/fitness for all ages!" - Fiona.
5. Supply of motors fitted to wheelchairs for people with VERY difficult access - Joy
6. The financial pressures on the health system in Cornwall especially on KCCG and RCHT and the implications with regard to the savings that must be made in 2016/17 by KCCG - Chris.
7. Super surgeries and the impact they might have locally - Chris.
8. How does the PPG as a group continue to meet the patients as the work we did with the health and social care integration consultation was very beneficial? – Chris.
9. Any Other Business
10. Date for next meeting

Present: Ian Cary (IC), Marna Blundy, Chris Goninan, Joy Lee, John Rudge, Elisabeth Thomas, Fiona Cock, Dr D Carruthers.

Apologies:, Neil Foss, Mr Aspey Mrs Lugg

1. Apologies

Were received from Mr C Aspey and Mrs Lugg.

2. Minutes if the last meeting and matters arising.

IC informed the meeting that he had once again been chasing Cornwall County Council for action in getting the surgery sign erected and Mike Peters (Cormac) had left a telephone message again stating that the sign would be erected imminently. IC will continue to pursue until we finally get the surgery sign in the Town Square.

Mr Goninan asked if any progress had been made with the TAP transport issue regarding getting information into patient correspondence. IC informed the meeting that he had received an e-mail from Rachel Murray (Locality Support Manager - Penwith) stating that the RMS leaflet now contained narrative informing the patient about the TAP service.

Mr Goninan asked if any feedback had been received about the performance of the Out Of Hours (OOH) Service since it had been transferred across to the management of Devon Doctors. IC commented that Dr Ellery had taken this request to a Locality Meeting but as yet no feedback has been provided. However all three Partners at Cape Cornwall Surgery have been providing OOH cover. Dr Carruthers fed back about his experience of the service. He felt in the main from the GP's perspective the work demands were reasonable but the logistics of managing vehicles to respond to patient requests for a visit needs to be improved. It appears currently to be badly managed in that cars are making long journeys to see patients when a car is already available in the local vicinity.

3. Cape Cornwall Surgery News

- IC informed the meeting that Dr Clegg retired as a GP at the end of March 2016 and the Partnership have advertised the post and interviewed and appointed Dr Laura Woollett as a salaried GP to replace Dr Clegg. Dr Woollett has been a GP Registrar at Cape Cornwall Surgery for the past 10 months and is very well liked by our patients. She will start her new salaried job in August 2016 and will be an asset to the practice.
- IC informed the meeting that NHS Kernow had decided to put out to tender a contract for the provision of school immunisations. GP's practices across Cornwall will be submitting a bid to try and retain this work but it may be awarded to the private sector – Virgin Health provides the service in Devon. Dr Carruthers commented that it was a lot safer for the service to be provided from a GP Surgery.
- Dr Carruthers informed the meeting that he had been approached by Admiral UK who asked if Cape Cornwall Surgery would like to be a pilot site for an Admiral Dementia Nurse. Admiral UK are funded by Dementia UK and they are a charitable organisation. Dr Carruthers will be meeting them next week to find out details of how they envisage the pilot project working with the surgery, patients and other primary care dementia services.

- ### **4. Possible links with local sports centre regarding health/fitness for all ages!" –**
- Fiona Cock asked how the GP's promoted the benefits of exercise to their patients and in particular the services offered by the St Just Leisure Centre. Dr Carruthers explained that providing advice on the benefit to patients of exercise is undertaken particularly by Practice Nurses when undertaking annual reviews for patients. GP prescriptions for patients to attend 'free' exercises classes was mentioned as being a service that GP Practices in Penzance had been able to offer their patients but the service had not been extended to St Just – this was clearly inequitable. Fiona asked if a Mr Lamb from the St Just Leisure Centre could come and discuss with the GP's the services that were on offer at the Leisure Centre – IC agreed that this could be arranged and asked that Mr Lamb contact him. IC also suggested that the PPG may wish to set up a table in the waiting room and hand out leaflets about the services on offer at the St Just Leisure Centre; all agreed that this was a good idea.

5. **Supply of motors fitted to wheelchairs for people with very difficult access –** Joy Lee informed the meeting of the problems that she had experienced in trying to get a motor fitted to her husband's wheelchair so that she could get him out of the house; access to their property is steep and she is unable to push the wheel chair herself. The response that she got from KCCG was that a motor would only be fitted to a wheel chair if it is solely for the benefit of the patient and not for the benefit of the carer. All PPG members thought that this explanation from KCCG seemed unclear and difficult to apply with any sense of equity; Joy paid £800 herself to have her husband's wheelchair adapted.
6. **The financial pressures on the health system in Cornwall especially on KCCG and RCHT and the implications with regard to the savings that must be made in 2016-17 by KCCG –** Mr Goninan apprised the other members of the PPG regarding the financial position of Kernow Clinical Commissioning Group (KCCG). KCCG was currently under special measures with NHS England having failed to manage their finances and are now very significantly overspent in the 2015-16 financial year; which has resulted in them having to deliver £50 million pounds of savings in 2016-17. Mr Goninan also commented that he was informed that KCCG were considering commissioning the Private Sector to deliver more of the elective work currently undertaken by RCHT. The aim being to relieve the pressure on RCHT that it was experiencing as a result of the escalation in emergency admissions. If this happened it would result in more money leaving the NHS. IC commented that General Practice were worried about the financial situation that KCCG had got itself in to and all GP Practices had received a letter from KCCG informing them that all contracts were going to be subjected to a review and possibly re-commissioned. For General Practice there was the possibility that Locally Enhanced Services (LES contracts) would be cut. Mr Goninan asked that the PPG be kept informed of any impact that contracts review by KCCG may have on Cape Cornwall Surgery.
7. **Super Surgeries and the impact they might have locally -** Mr Goninan asked how the recent announcement that the NHS wanted bigger surgeries (30,000 or more patients) would impact locally and in particular upon Cape Cornwall Surgery. IC commented that it was unclear at present how services within West Cornwall might be redesigned and the only surgeries that currently were planning to 'align' in the future were the three Penzance surgeries that were planning to move to St Clare and would be 'housed' in a newly built Medical Centre. Dr Carruthers commented that he did not envisage Cape Cornwall merging with any other Practice. IC commented that he hoped that there would be some form of rural contract that prevented isolated rural practices that geographically had to remain independent, becoming financially unviable. IC commented that it was very frustrating that it appeared that General Practice was being left to take the lead on the 'new; agenda of more integrated primary care services and 'super surgeries' – rather than the commissioners. Mr Goninan asked that the PPG be kept informed of any developments.
8. **How does the PPG as a group continue to meet the patients as the work we did with the health and social care integration consultation was very beneficial.**

The PPG had a brief discussion on how, going forward, they could work together on behalf of the patients. All agreed to hold a separate meeting in one months' time with this as a single agenda item. Meeting date agreed 16th June 2016.

9. AOB

- Mrs Thomas Informed the meeting that the Douglas Woolcock Charity had now purchased a second vehicle and were looking for more volunteer drivers.
- Mr Rudge asked IC when the next CQC visit would be. IC commented that the latest guidance on the CQC website stated that for practices rated as good a re-inspection would be envisaged every 5 years. IC informed the meeting that there has been a significant increase in CQC annual fees for the surgery – they have increased from £600 in 2015-16 to over £2000 in 2016-17.

10. Date of next Meeting: Thursday 16th June 2016.