



Meeting: Patient Participation Group Meeting

Date: 6TH May 2015

Agenda:

1. Apologies.
2. Minutes of Last Meeting – matters arising.
3. Memory Cafe
4. PPG Surveys/proactive work
5. Care Quality Commission Inspection
6. Dr Ellery – CR Presentation
7. Any Other Business.
9. Date of next meeting

Present: Ian Cary, Marna Blundy, Clive Apsey, Joy Lee, Dr A Ellery, John Rudge, Fiona Cock, Barbara Lugg, Elisabeth Thomas.

Apologies:, Chris Goninan, Neil Foss

1. Minutes:

The minutes from the previous meeting were agreed.

2. Matters arising

- Chairs for the Waiting Room. Mr Cary confirmed that the chairs had been ordered from Hayle (HSC Disability) and that they would be bespoke and of a height that would be more suitable for any patients with mobility problems. The Douglas Woolcock Committee were thanked for agreeing to purchase chairs for the Surgery.
- Marna Blundy asked if the Partners had discussed the possibility of increasing number of hours that the surgery would be open to patients on a Saturday. Mr Cary informed the meeting that this had been discussed in agreeing a new weekly/monthly work rota for the new Partnership and that GPs have increased the number of hours that they work on a Saturday from 8.00 am to 12.30 pm (previously it was 11.00 am).
- Mr Cary confirmed that he has attempted to contact the Cornishman Newspaper (Scott Hamilton) to discuss 'running' a feature about the change in Partnership. If Mr Hamilton does not respond then a Mr Williams was offered as a good contact at the Cornishman. Joy Lee asked if there had been any more thought by the group on the suggestion of an Open Day at the Surgery. Discussion then took place about how such an event could be organised and who could be invited to take part in the day – Dr Ellery suggested that other organisations such as the RNLi and Air Ambulance could be involved. The consensus view was that if such an event was to be successful than it would need careful planning and this would need support and input from both the Surgery Partners, staff and PPG; Marna Blundy felt that if the event was to involve more than just Cape Cornwall Surgery then it was probably best to consider it for 2016.

- An action recorded in the last PPG minutes was for the PPG's to contact other local PPG's with a view to understanding how they worked and what proactive work they were doing/considering doing. No action had been taken on this by the PPG but Marna Blundy confirmed she would be attending the inaugural PPG Penwith Umbrella Group meeting on the 13th May 2015.
- PPG Chairperson – at the previous meeting PPG members' were asked to consider if they would be prepared to take on the role of PPG Chairperson. No members present wished to take on this role.

3. Memory Cafe

Joy Lee asked for this to be put on the agenda. Joy explained to the meeting that the numbers attending the meetings had decreased to about 10 persons on average and that ideally the number should be increased to 20 or 30 regular attendees; this would then make the organising of day trips etc more viable. Dr Ellery was asked if the GP's regularly informed patients of the facility offered by the Memory Café; Dr Ellery confirmed that at his regular weekly meeting with Penwith Pioneer he made them aware of any patients that could potentially benefit from attending the Memory Café. It was mentioned that the leaflets informing patients about the Memory Cafe were no longer on reception but were now in a leaflet holder in the corridor. Joy also informed the meeting that they are considering changing the name of the Memory Café as it was felt that this may be off putting to people and a number of suggestions were made regarding a new name ('Time for Thought' and 'Food for Thought').

4. Care Quality Commission

Mr Cary informed the meeting that the Surgery had recently (18th March 2015) been inspected by the CQC. Three Inspectors had inspected the Surgery and the inspectors were on site from 9.00 am to 6.00pm. A lot of work had to go into preparing for the inspection in the two weeks prior to the visit. Overall the impression was that the inspectors were happy with the standard of care at Cape Cornwall Surgery and in their feedback they commented that they had no major concerns. A draft report will be issued about 8 – 10 weeks after the visit for the Surgery to comment upon. The report will then be progressed to a final report and will then be available to the public on the CQC Website. Marna requested that the report be shared with the PPG as soon as it is available to the public.

5. Dr Ellery – Clinical Research Presentation

Dr Ellery presented power point slides to the meeting and gave an explanation about clinical research (CR) at Cape Cornwall Surgery and of Mounts Bay Medical (MBM) and of the planned arrangements that were being entered in to with Imperial College in London (ICTU).

Dr Ellery explained that without income from CR Cape Cornwall Surgery would not have been able to develop the Surgery over the past seven years and would not have been able to sustain its three partner structure; long-term income from CR would be needed to ensure that Cape Cornwall Surgery was able to remain independent and not have to merge with another Penzance practice – the danger if that happened would be that services currently offered at Cape would be downgraded.

ICTU plan to establish 10 Hub and Spoke sites across the UK and these will be based upon the arrangements that MBM have developed. Dr Ellery commented that ICTU would like MBM to be the rural hub.

John Rudge asked Dr Ellery to give an example of a recent trial that he felt was very beneficial to patients. Dr Ellery did so but explaining how a recent trial of a drug was producing significant decreases in patients with high LDL cholesterol. Dr Ellery explained the various stages of a CR trial and how highly controlled the process was to ensure patient safety is paramount at all times.

The PPG thanked Dr Ellery for his presentation and all agreed that CR was not only beneficial to Cape Cornwall Surgery but also to the wider NHS.

6. Cape Cornwall Surgery news.

Mr Cary informed the meeting that Dr Clegg had retired as a partner on the 20th April 2015 after 30 years' service as a partner at Cape Cornwall Surgery and has been replaced as a partner by Dr Sarah Mackenzie; Dr Clegg will carry on working for the Surgery as a Salaried GP on a reduced number of sessions. As a result of the partnership change the GP's are working a new rota and this appears to be going well; there is no change for the patients as a result of the new rota

9. A.O.B -

Poltair Meeting 13.05.215 (10.00 am to 12.30pm) – Marna confirmed that she will be attending.

Out Of Hours meeting – 15.05.2015 – no one wished to attend this meeting

PPG Penwith Umbrella Group meeting 13.05.215 (2.00 pm to 4.30 pm) – Marna confirmed that she will be attending.

There were no items raised under A.O.B

Date of next Meeting: Wednesday 23rd September 2015.