



Meeting: Patient Participation Group Meeting

Date: 19.04.2018

Agenda:

1. **Apologies**
2. **Patient Survey**
3. **Cape Cornwall Surgery News (GP cover, Extended / Enhanced Hours, Locality News)**
4. **PPG Week –planning (Marna Blundy)**
5. **Dementia Awareness Week (Chris Goninan)**
6. **Information Table for Age UK (Fiona Cock)**
7. **Any Other Business**
8. **Date of next Meeting**

Present: Ian Cary (IC), Marna Blundy, Chris Goninan, John Rudge, Elisabeth Thomas, Fiona Cock, Dr D Carruthers

Apologies: Mr Aspey

1. Apologies

Were received from Mr C Aspey,

Mr Apsey was still unwell and it was decided to send him a card from the group

2. Patient Survey

The Group looked at the patient survey March 2018 in detail and it was generally agreed that it was very good and gave very positive results in all categories. The waiting time to see a doctor was raised but it was agreed that the GP involved was always very popular with patients and it appeared that most were happy to wait to be given a very thorough consultation.

3 Cape Cornwall Surgery News

Dr Mackenzie was now on maternity leave but no baby news had been received as yet. Dr Ellery had left the Practice to take up his position at Praze Surgery alongside his wife.

To help the Surgery cope over this period 3 locums were being employed. Dr Knowles who has worked at the surgery for many years and Dr Quill whom a member of the group had heard very good reports from patients. A lady GP Dr Ludwig had accepted a contract to work 5 sessions weekly for the 9 months of Dr Mackenzie's maternity leave. With this cover Dr Carruthers will be able to see his patients as usual as well as deal with the considerable workload needed to run a General Practice. Clinical Research would continue in a limited form carried out by Dr Carruthers but it was hoped that when Dr Mackenzie was back from her maternity leave more research could be undertaken.

Extended hours was now changed and there would no longer be any Saturday clinics but Dr Carruthers was doing an hour and a half extended hours from 6.30pm -8pm weekly

Enhanced services was a new initiative from The Dept of Health and this would entail surgeries agreeing to provide evening and weekend services. This initiative is still being worked up and no definite details are available as yet.

The Localities are proposing to join together to form a limited company to enable them to bid for funding for specialist services. The Penwith Locaility comprises St Just, St Ives and Penzance Surgeries.

4 PPG Week and Dementia Week

Following the view that the PPG should be more involved with practice issues it had been decided to do a week of patient awareness of Dementia for Dementia Week 21st -27th May. There would be a table set up in the conservatory manned by members of the group. Mrs Cock would bring material from Age UK and help with any queries over benefits available and there would be information leaflets and the opportunity for patients to ask any questions about the subject/ There was a discussion about the lack of provision for both Dementia patients and their carers within the local community. There was a Dementia Nurse but she had a very large caseload and apparently was only able to visit patients 6 monthly which was felt totally inadequate. Two telephone numbers were found online to help carers find help. Adult Access Team 03001234131 this would give a needs assessment and The Good CARE Group which was a central point for signposting patients or carers to services available 03331225903

It was also decided to try to provide a monthly activity and it was suggested that Diabetes Week on 11th June could be another opportunity. This was agreed and Mr Cary did offer the group the facility of the surgery for any extra meetings that they might require to organise these events.

7. Date of next Meeting: July 12th 2018 at 7pm Cape Cornwall Surgery