



Meeting: Patient Participation Group Meeting

Date: 14.02.2019

Agenda:

1. **Apologies**
2. **Cape Cornwall Surgery News**
 - a. **Dr Mackenzie**
 - b. **Dr Clift/Dr Ludwig**
 - c. **Extended Hours/Enhanced Hours**
 - d. **Community Care Co-ordinator**
 - e. **Gillian Jelbert - Retired**
3. **NHS Kernow Medicines Optimisation 5 year Strategy-PPG to discuss**
4. **Challenges – Future Provision of Healthcare St Just and Pendeen**
5. **NHS 5 year Framework**
 - a. **Network DES**
 - b. **Social Prescribing**
 - c. **Clinical Pharmacist**
6. **PPG/KCCG Information Table – NHS Winter Messages (Fiona)**
7. **Any Other Business**
8. **Date of Next Meeting**

Present: Ian Cary (IC), Marna Blundy, John Rudge, Elisabeth Thomas, Fiona Cock,

1. Apologies

Were received from Mr C Goninan and Mrs Joyce Lee,

2 Cape Cornwall News

Dr Sarah Mackenzie was returning to work on the 1st April but was reducing her commitment to the surgery to 2 sessions a week, Thursday morning and Friday afternoon

The practice welcome Dr Joe Clift as a new part-time salaried GP and Dr Viviana Ludwig is increasing her commitment to 3 days a week.

Extended hours at the end of June will become the newly named Enhanced Hours. The Dept of Health is expecting all surgeries within the local area to work together to provide opening hours to 8 o'clock over a 7 day period. The exact form of this new service is yet to be formalised.

There is now a new post of Community Care Co-ordinator who are available to visit extremely needy elderly patients in their own home.

Mrs Gillian Jelbert has retired after 27 years loyal service. We wish her well in her retirement. Miss Rachel Hosking has joined the dispensary team and is embarking on dispensary training.

3. NHS Kernow Medicines Optimisation 5 year Strategy

This is a continuation of medicines management which all practices have been doing for many years. The Dept of Health wants practices to focus on patients using their medication responsibly, taking it as prescribed with as little waste as possible. The PCG may be able to help by formulating a questionnaire to assist the practice spread the word.

4. Challenges – Future Provision of Healthcare St Just & Pendeen

The Practice Manager gave the PPG members a stark reminder of the challenges that face the practice in the coming years. The practice is still trying to recruit a new partner but the lack of GPs nationally is hindering this process. The local chemist has now been bought out by a large pharmaceutical chain which could pose a threat to the practice dispensary. The PPG members will be encouraging all dispensing patients to stay loyal to the surgery dispensary as the income from this helps to keep what is a small practice in national terms viable. The PPG members all agreed that Cape Cornwall Surgery is a very busy and friendly surgery and all the staff do try their best under sometimes difficult circumstances to help patients as much as possible. The last year has been made more difficult due to Dr Mackenzie's maternity leave and her reduced hours in the future

5. NHS 5 Year Framework

There is a focus on practices working together in a locality setting. Cape Cornwall would most probably be in a group with St Ives, Penzance, Marazion and Hayle. The enhanced hours would be an example of this and long term conditions could be helped by other methods such as exercise which would be prescribed under the NHS for some patients. There is also being made available to practices the services of a clinical pharmacist to aid with prescribing within the locality area. This framework is still to be finalised.

6. PPG/KCCG Information Table – NHS Winter Messages

The PPG have been giving out information in the conservatory at the practice and this has been well received. This has been done by PPG members and the last event was 15th February 2019

7. Any Other Business

There was no other business and the meeting ended at 9.05pm

7. Date of next Meeting: To be arranged